



# How We Support People 2022 - Families and Guardians Survey

Real Life Options wants to provide the very best service for the people we support. If you are a family member or guardian of a person we support, please help us by completing this short survey.

The survey will take approximately 4 minutes to complete.

## Section 1

### Voice

Please tick the answer that matches how you feel about each statement.

- 1) Real Life Options listens to people. \*
  - Always
  - Sometimes
  - Never
  - Not applicable
  
- 2) I am involved in support reviews. \*
  - Always
  - Sometimes
  - Never
  - Not applicable
  
- 3) People are supported to communicate in their own way. \*
  - Always
  - Sometimes
  - Never
  - Not applicable

## Section 2

### Choice

Please tick the answer that matches how you feel about each statement.

- 4) People have a choice in how they spend their time. \*
  - Always
  - Sometimes
  - Never
  - Not applicable

- 5) People have a choice in how they spend their money. \*
- Always
  - Sometimes
  - Never
  - Not applicable
- 6) People have a choice in how they like to live. \*
- Always
  - Sometimes
  - Never
  - Not applicable

### Section 3

## Relationships

Please tick the answer that matches how you feel about each statement.

- 7) People are supported to spend time with others who are not paid to be with them. \*
- Always
  - Sometimes
  - Never
  - Not applicable
- 8) People are supported to keep in touch with friends and family. \*
- Always
  - Sometimes
  - Never
  - Not applicable
- 9) People are supported to have privacy in their friendships if they want it. \*
- Always
  - Sometimes
  - Never
  - Not applicable

### Section 4

## Community

Please tick the answer that matches how you feel about each statement.

- 10) People are supported to have the same opportunities in the community as other people.
- Always
  - Sometimes
  - Never
  - Not applicable
- 11) People are supported to be involved in their community.
- Always
  - Sometimes
  - Never
  - Not applicable

12) People go to places that interest them.

- Always
- Sometimes
- Never
- Not applicable

#### Section 5

### Home

Please tick the answer that matches how you feel about each statement.

13) People are happy and safe in their home. \*

- Always
- Sometimes
- Never
- Not applicable

14) People can invite their friends and family home. \*

- Always
- Sometimes
- Never
- Not applicable

15) People are involved in the running of their home. \*

- Always
- Sometimes
- Never
- Not applicable

#### Section 6

### Health and Wellbeing

Please tick the answer that matches how you feel about each statement.

16) People are supported to stay healthy. \*

- Always
- Sometimes
- Never
- Not applicable

17) People are supported to feel clean and tidy and wear what they want to wear. \*

- Always
- Sometimes
- Never
- Not applicable

18) People are supported to live a full and happy life. \*

- Always
- Sometimes
- Never
- Not applicable

Section 7

## Tell us more

Please write in the boxes if you want to tell us more.

19) What does Real Life Options do well?

Enter your answer

20) What could Real Life Options do better?

Enter your answer

21) Is there anything else you would like to tell us or anyone in particular you would like to mention?

Enter your answer

Section 8

## Thank you for taking part.

This form came from:

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